



Videojet Service and Support Foundation

The perfect introduction to Videojet uptime peace of mind, helping ensure your new equipment is optimized for your application and your staff is trained to fully utilize it

The Videojet Foundation service package is designed to reduce your operator learning curve by letting Videojet Service experts handle the maintenance of your new printer while training your team to help keep it running seamlessly, day after day.

Available on a new Videojet printer or laser in the first two years of ownership, Foundation is designed to give you the assurance that you are getting the most out of your new Videojet equipment with the support of the industry's largest service team.

Benefits

Choose cost-effective Foundation for the expert support your operators and new equipment need.

- Proactive approach helps maximize uptime, optimize print quality, and improve fluid efficiency with preventive maintenance coverage
- Enjoy continuity in operator proficiency with initial and repeat operator training
- Get full coverage of labor and technician travel during normal business hours
- Cover your planned and unplanned service needs beyond your warranty with replacement of wear and repair parts
- Take advantage of flexible invoicing options and gain complete visibility into your service and maintenance budgets
- Manage your printer operations more efficiently with better fleet visibility when you opt in to VideojetConnect™ Remote Service

See your service agreement for details.



What's included:	Warranty	Foundation
Labor and travel during standard business hours	● *	●
Replacement of any necessary parts, including wear parts	● *	●
24/7 technical support hotline	●	●
Assignment of a primary technician		●
Preventive maintenance visits		●
Consultative services and application support		●
Repeat operator training		●
Priority service		●
VideojetConnect™ Remote Service <ul style="list-style-type: none">- Dashboards- Alerts- Remote Assist- Rapid Recover™		●

Requires Videojet Cloud connection

Installation fees apply for Videojet managed Customer Independent Cellular Network (CICN)

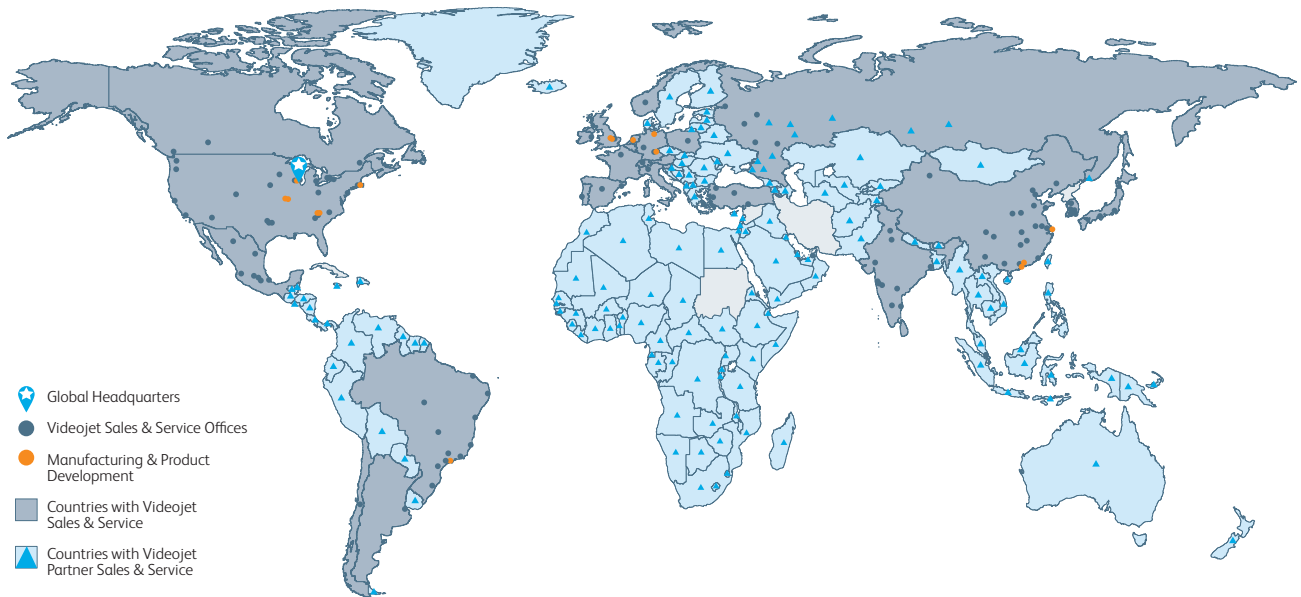
* Subject to Terms and Conditions

Peace of mind comes as standard

Videojet Technologies is a world-leader in the product identification market, providing in-line printing, coding, and marking products, application specific fluids, and product LifeCycle Advantage™.

Our goal is to partner with our customers in the consumer packaged goods, pharmaceutical, and industrial goods industries to improve their productivity, to protect and grow their brands, and to stay ahead of industry trends and regulations. With our customer application experts and technology leadership in Continuous Inkjet (CIJ), Thermal Inkjet (TIJ), Laser Marking, Thermal Transfer Overprinting (TTO), case coding and labeling, and wide array printing, Videojet has more than 400,000 printers installed worldwide.

Our customers rely on Videojet products to print on over ten billion products daily. Customer sales, application, service and training support is provided by direct operations with over 4,000 team members in 26 countries worldwide. In addition, the Videojet distribution network includes more than 400 distributors and OEMs, serving 135 countries.



New printer quote 866-871-3226

Order supplies shop.videojet.com
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Email info@videojet.com
or visit www.videojet.com

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